



THE QUEEN'S AWARDS
FOR ENTERPRISE
INNOVATION

Shaping the future for safeguarding



Award-winning Safeguarding Software

FOR EDUCATION

Our trusted and secure safeguarding software, helps you to protect children and vulnerable adults by recording and managing all concerns accurately and quickly.



THE QUEEN'S AWARDS
FOR ENTERPRISE:
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A simple, trusted, secure safeguarding solution.

A safe and effective way for recording and managing safeguarding, pastoral and wellbeing concerns about children, young people and adults at risk.

MyConcern was created by former Senior Police Officers with over 100 years of experience in safeguarding and child protection. Designed by professionals, for professionals, MyConcern enables you to manage safeguarding responsibilities in any educational setting. The system also allows you to easily build a team around the young person, putting them at the centre.

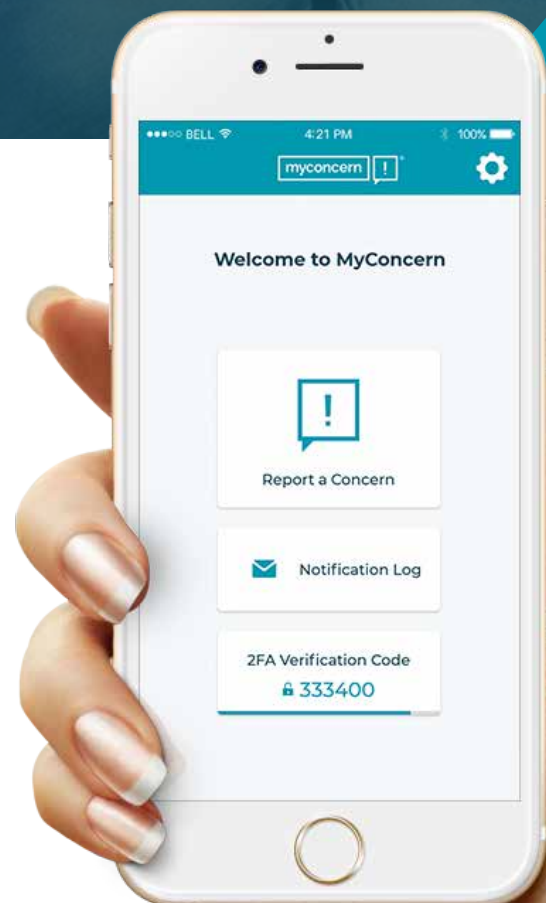
MyConcern provides clear, easy-to-audit evidence for Ofsted, Estyn and ISI inspections. It supports you to transform the recording and management of safeguarding concerns to minimise risk, ensure compliance, maximise efficiency and safely share data securely with members of your team, trusted parties and agencies.

Safeguarding the future

The safety of children and young people is at the heart of everything we do. Our trusted team of specialist consultants support and guide those involved in safeguarding, using their experience and knowledge from their own backgrounds in education, health and social care as well as policing.

We are, first and foremost, a safeguarding company. That experience is coupled with a highly skilled team of ICT professionals who have developed our multi-award winning safeguarding software.

We have extensive operational knowledge of safeguarding and a deep understanding of the challenges and pressures faced by safeguarding practitioners.





“It provides fantastic value for money as the software is easy to use, and you quickly see patterns within families or groups of children.”

Headteacher, Cheriton Primary School



Easy to Use

MyConcern is intuitive and easy to navigate. Staff can easily record and manage safeguarding concerns as they arise, on any web-enabled device.



Identify Emerging Risks

MyConcern allows safeguarding leads to gain a much more comprehensive understanding of the concerns affecting young people in their care.



Safe and Secure

One Team Logic is ISO 27001 Information Security Management certified and Cyber Essentials Plus accredited.



GDPR Compliant

GDPR ready, DfE Cloud Services compliant and registered with UK Information Commissioner.



WHO BENEFITS?



Students & Families

MyConcern enables concerns to be identified at an early stage so that appropriate help and support can be put in place.



School and College Staff

The system gives easy access to relevant policies and guidance to support staff and promote effective safeguarding practice.



Governors

Governing Bodies have access to relevant reports on trends that can inform decision-making and raise awareness of key safeguarding risks.



Safeguarding Leads

Safeguarding leads can save significant time, are able to see the 'big picture' and achieve compliance in line with the relevant safeguarding guidance.



Headteachers and Senior Leadership

Senior leaders can obtain an instant overview of all safeguarding concerns at the click of a button, and can clearly show the impact of their safeguarding strategy.



Multi-Academy Trusts (MATs)

MyConcern's Multi-Establishment Data Dashboard allows a MAT to have a complete overview of safeguarding trends across all of its establishments.

Behaviour
Bullying
Child Exploitation
County Lines
Drug/Alcohol issues
Domestic Abuse
Emotional Abuse
Gender Based Violence
Harassment
Hate
Home Issues
Medical Conditions
Mental Health
Neglect
Online Abuse
Pastoral & Wellbeing
Peer On Peer Abuse
Personal Hygiene
Physical Health
Racism
Radicalisation
Self Harm
Sexting
Sexual Abuse
Stalking

**STATISTICS
BASED ON
EDUCATION**



**Three in four children
with a diagnosable
mental health
condition do not
get access to the
support they need ¹**



40%

**Schools reported
that 40% or more of
students showed
mental health/
wellbeing issues in
the last 12 months ²**

1: <https://youngminds.org.uk/media/1579/young-minds-trust-ar-march-2017.pdf>

2: Keeping young people in mind, ASCL 2016

Why MyConcern?

Simple and easy to use

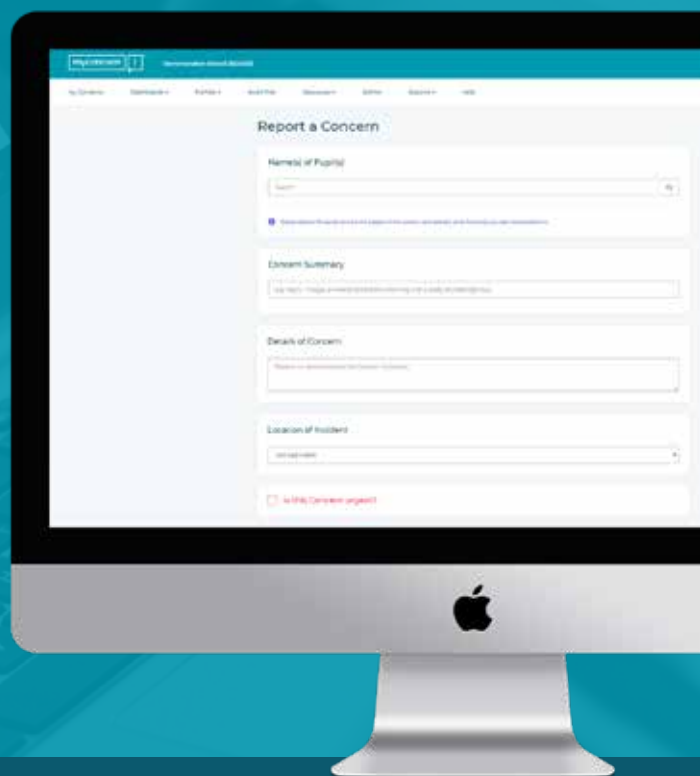
Staff can easily record and manage their concerns on any web-enabled device. It saves significant admin time and ensures that the safeguarding lead is notified securely and efficiently. MyConcern is intuitive, easy to navigate and fully integrates with any Management Information System e.g. SIMS, ScholarPack etc.

Manage and prioritise concerns

The safeguarding lead has higher levels of access to the system. They can manage and prioritise ongoing cases and concerns and delegate tasks. The system builds an automated chronology for each concern which includes all relevant updates. It also allows the safeguarding lead to assign colour-coded 'Levels of Need' and 'Information Flags' for individual students.

Effective collaboration

MyConcern enables "working together" with colleagues and external agencies such as social care and police. It also creates a platform to effectively and securely transfer safeguarding records to other schools – even those who do not have MyConcern installed.



**To Book a Demonstration, call us on +44 (0) 330 660 0757
or visit www.myconcern.co.uk/book-a-demo**

Benefits at a glance

- ✓ Save Time
- ✓ Save Money
- ✓ Ultra Secure
- ✓ Easy to Use
- ✓ Identify Patterns
- ✓ Build Reports
- ✓ Positive Impact
- ✓ Multi Award Winning
- ✓ GDPR Compliant
- ✓ Minimise Risk



Powerful reports

MyConcern provides the ability to customise your reports. These can be created on any combination of safeguarding concerns or student information over a fixed or dynamic time period.



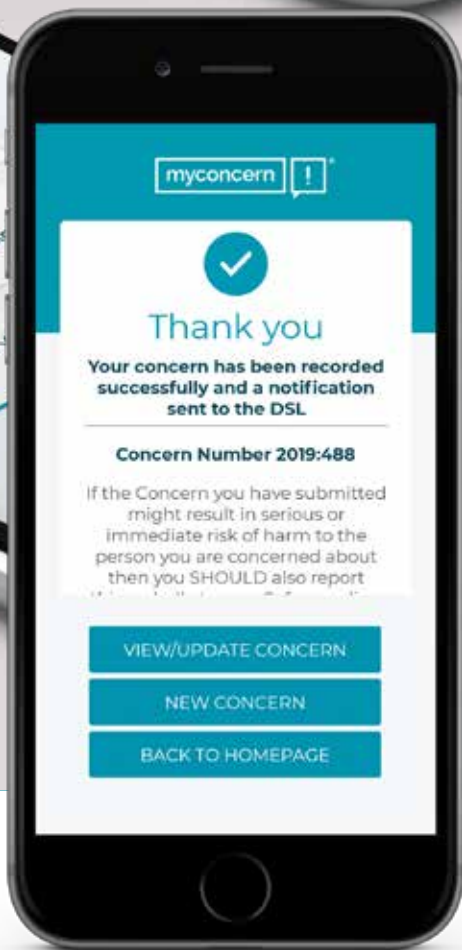
Ensures compliance

Our fully encrypted, cloud-based software means that we not only protect pupils effectively but it also supports staff by providing robust case management. MyConcern also offers clear and auditable evidence that can be presented in case conferences, court settings and case reviews when necessary.



Identifying emerging risks and trends

MyConcern allows safeguarding leads to gain a more comprehensive understanding of the young people in their care. This means that they can proactively identify risks and trends before they escalate into serious issues, empowering them to act quickly and prevent harm to children and young people.



Safeguarding On-The-Go MYCONCERN MOBILE APP

With the MyConcern Mobile App it's now even quicker and easier to securely record critical information about incidents and concerns as and when they occur. The app will also let you receive notifications direct to your phone or other mobile device, making sure you never miss an important safeguarding alert.







MyConcern Mobile App

Designed with you in mind, this handy app will equip your staff to share safeguarding information with your safeguarding lead instantly. All they need is a WiFi or mobile data connection.

- Secure and easy login with PIN access
- Record critical information about incidents as they occur
- Receive and view your notifications within the app
- Access your 2FA code in the same easy to use app

Mobile App Benefits

Make your safeguarding systems more secure, effective and efficient with MyConcern:

-  Quickly and securely log concerns anywhere, all you need is WiFi or mobile data
-  Notes made at the time improve accuracy and timeliness
-  Pick up a concern where you left it – even if you exit the app to use your phone or lose internet
-  Use push notifications to stay on top of the critical updates you need

Whole School Reporting

Multiple dashboards can be created to fit your organisation's structure.

- Create reports about the whole school, year groups, registration groups, or even individuals
- Save and re-use reports in your library
- Select multiple concern types or an individual category and apply various filters
- Save the most useful reports on your data dashboard
- Set fixed or dynamic dates
- Download de-personalised reports for your Governing Body
- Automatically share data with trusted external partners or across your MAT



Clarity™ for Multi-Establishment Safeguarding

MyConcern's multi-establishment reporting platform enables you to generate customisable reports and data exports at category, school, college and group level. High-level, anonymised reporting provides insights, identifies trends and tracks progress, helping to ensure that your safeguarding responsibilities are met.

Safeguarding Lead Dashboard

Your safeguarding lead is immediately notified of all new concerns as they arise. To reduce admin time and keep the child at the centre of any decisions, these concerns can be flagged based on the severity of the case. Concerns are triaged and categorised, and tasks can be delegated to other staff members. A full chronology and audit trail provides confidence in data recorded.

Other Key Features

Case Owner:

This feature allows safeguarding leads to assign a member of staff as the 'owner' of a case. This can help to manage workload and help staff to easily identify cases they are responsible for managing.

Document sign-off:

The system can allow senior staff to mandate that staff read relevant documentation. MyConcern can then provide an audited record.

Redaction:

The system enables safeguarding leads to efficiently redact the content of the chronology online when necessary and to produce redacted PDF documents for use in case conferences, responses to subject access requests and when presenting evidence for court.

Tracking Referrals:

The system enables the safeguarding lead to record any referral to a third party and to keep track of all referrals across the establishment including a record of the outcomes from those referrals.



“Everything to manage safeguarding in the school, from referrals to tracking, to management of case reviews, is all contained within the MyConcern package. It is one of the best purchases I have ever made...”

Headteacher, Woodcroft Primary School

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www.myconcern.co.uk/demo



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FAQs

Is my data secure?

- Yes. Data is stored securely in resilient DfE approved data centres in the UK. We are ISO 27001 Information Security Management certified, and Cyber Essentials Plus accredited.
- MyConcern uses two factor authentication and secure encrypted data transmission using SSL/TLS.
- We are GDPR ready, DfE Cloud Services compliant and registered with the UK Information Commissioner.

Does MyConcern support the Ofsted Inspection Frameworks?

- Yes, MyConcern includes a wide range of 'Categories of Concern' to reflect the safeguarding issues contained in relevant inspection frameworks, statutory guidance and user feedback.

Can MyConcern support safeguarding professional development?

- Yes. MyConcern includes all safeguarding guidelines for staff to reference. MyConcern is constantly updated to reflect good practice and 'lessons learned', including those from Serious Case Reviews, allowing staff to continually enhance their safeguarding knowledge. You can also upload your own local safeguarding policies and guidelines.





www.myconcern.co.uk/book-a-demo

MyConcern is our simple to use, safe and secure software for recording and managing all safeguarding concerns.

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